

Delivering a brighter, greener future for all

# MINUTES of the <u>Finance and Audit Committee</u> held on Monday 27<sup>th</sup> June 2022, 7pm at Warminster Civic Centre, Sambourne Road, Warminster BA12 8LB

# Membership:

| Cllr Brett (East)                  | * | Cllr Macdonald<br>Vice Chairman (East) | * |
|------------------------------------|---|--|---|
| Cllr Cooper (Broadway)<br>Chairman | * | Cllr Parks (North)                     | * |
| Cllr Jeffries (North)              | * | Cllr Robbins (East)                    | * |
| Cllr Keeble (West)                 | * |  |   |

Key: \* Present A Apologies AB Absent

# In attendance:

Officers: Judith Halls (Deputy Town Clerk), Stuart Legg (Parks and Estate Manager) Stuart Atherton (Committees and Administration Clerk)

Members of the public. 1

# FA/22/013 Apologies for absence

There were no apologies of absence.

# FA/22/014 Declarations of Interest

Declarations of interest received under Warminster Town Council's Code of Conduct issued in accordance with the Localism Act 2011 from Cllr Brett in regards to grant applications 4 (Touching Tones Music Therapy) and 6 (Sustainable Warminster). He would contribute to discussion but not vote.

Cllr Robbins confirmed that he no longer had affiliation with Warminster Town Football Club.

Signed: ..... Date: .....

# FA/22/015 Minutes

FA/22/015.1 The minutes of the Finance and Audit Committee meeting, held on Monday 30<sup>th</sup> May 2022, were approved as a true record and signed by the chairman.

FA/22/015.2 Members noted that there were no matters arising from the minutes of the Finance and Audit Committee meeting, held on Monday 30th May 2022.

# FA/22/016 Chairman's Announcements

There were no chairman's announcements.

## FA/22/017 Questions

There were no questions from members.

## Standing orders were suspended at 19:03

## FA/22/018 Public Participation

Mr Nicklin gave thanks to Warminster Town Council for the support the Athenaeum Trust has received over the past 22 years.

## Standing orders were reinstated at 19:05

FA/22/019 <u>Reports from Unitary Authority Members</u> There were reports from Unitary Members.

# FA/22/020 Financial Information

FA/22/020.1 Members noted the reconciliations for April 2022; the Chairman signed and verified against the bank statements seen. FA/22/020.2 Members noted the accounts to 30<sup>th</sup> April 2022. FA/22/020.3 Members received the variance report to 30<sup>th</sup> April 2022. FA/22/020.4 Members approved the list of payments made in April 2022 and the Chairman signed.

FA/22/020.5 Members noted that there were no internal transfers made between the Instant Access Account and the Current Account since the last report.

# FA/22/021 Grant Applications

Members agreed to the following grant requests of up to £2,500, paid from Warminster Town Council and/or The Dewey Trust, as set out in the table below.

| Арр | Name   | Grant requested | Council<br>Grant | Dewey<br>Trust Grant | Total      |
|-----|--|-----------------|------------------|----------------------|------------|
| 1   | Warminster Youth Club                              | £1,560          | £0               | £1560                | £1560      |
| 2   | Warminster Carnival Committee                      | £1,000          | £1000            | £0                   | £1000      |
| 3   | Warminster Cricket Club                            | £1,500          | £1500            | £0                   | £1500      |
| 4   | Touching Tones Music Therapy                       | £1,872.77       | £1000            | £872.77              | £1872.77   |
| 5   | Wiltshire Sight                                    | £700            | £0               | £0                   | £0         |
| 6   | Sustainable Warminster                             | £728            | £728             | £0                   | £728       |
| 7   | Warminster Saddle Club                             | £2,000          | £1000            | £1000                | £2000      |
| 8   | Warminster & Westbury Visually<br>Handicapped Club | £500            | £500             | £0                   | £500       |
| 9   | Warminster Town Football Club                      | £2,500          | £2500            | £0                   | £2500      |
| 10  | Age UK Wiltshire                                   | £1,558.42       | £1558.42         | £0                   | £1558.42   |
| 11  | Group Five   | £1,000.00       | £0               | £0                   | £0         |
| 12  | Princecroft Primary School                         | £1,600          | £0               | £1600                | £1600      |
| 13  | Splitz Support Group                               | £2,000          | £0               | £0                   | £0         |
| 14  | Warminster Philharmonic Orchestra                  | £650            | £650             | £0                   | £650       |
|     | Sub Totals   | £19,169.19      | £10,436.22       | £5032.22             | £15,468.64 |

# FA/22/022 Bank Mandate

Members approved the new HSBC mandate for Warminster Town Council and requested it be recorded in the minutes in order to fulfil the requirements of HSBC. This will in turn ensure acquisition of a business debit card and to enable access to their telephone banking service. Minutes of this decision will be sent to HSBC as evidence.

# FA/22/023 Communications

Members agreed that a press release relating to grant allocations would be released. Cllr Macdonald was nominated as spokesperson.

# Date of next scheduled meeting: Monday 5th September 2022

Minutes from this meeting will be available to all members of the public either from our website <u>www.warminster-tc.gov.uk</u> or by contacting us at Warminster Civic Centre.

# Meeting ended at 8:22pm

Signed: ..... Date: .....



# Your Statement

J21C4U00D4EMEA0000110539001002 396 000

The Clerk to the Council Warminster Town Council Warminster Civic Centre Sambourne Road Warminster Wiltshire **BA12 8LB** 

1 April to 29 April 2022

Warminster Town Council

**Account Name** 



| 70,280.69  |
|------------|
|            |
| 753,062.28 |
| 222,398.91 |
| 600,944.06 |
|            |

### Interest Rate - Valid as at end date of the statement period 0.04% AER

## International Bank Account Number

GB85HBUK40452321136496

**Branch Identifier Code** HBUKGB4161U

Sortcode 40-45-23

Account Number Sheet Number 21136496 500

|             |         | Money Manager details   |                   |             |            |
|-------------|---------|-------------------------|-------------------|-------------|------------|
| Date        | Payı    | ment type and details   | Paid out          | Paid in     | Balance    |
| 31 Mar 22   |         | BALANCE BROUGHT FORWARD |                   |             | 70,280.69  |
| 01 Apr 22   | TFR     | TRANSFER 91001000       | <b>~</b> 2,749.81 |             | 67,530.88  |
| 04 Apr 22   | TFR     | TRANSFER 91001000       | ✓ 781.28          |             | 66,749.60  |
| 05 Apr 22   | TFR     | TRANSFER 91001000       | - 463.59          |             | 66,286.01  |
| 06 Apr 22   | TFR     | TRANSFER 91001000       | 3,728.05          |             | 62,557.96  |
| 07 Apr 22   | TFR     | TRANSFER 91001000       | -                 | 648.52      | 63,206.48  |
| 08 Apr 22   | TFR     | TRANSFER 91001000       | ► 3,932.07        |             | 59,274.41  |
| 10 Apr 22   | TFR     | TRANSFER 91001000       | -                 | 735.00      | 60,009.41  |
| 11 Apr 22   | TFR     | TRANSFER 91001000       |                   | 11,110.21   | 71,119,62  |
| 12 Apr 22   | TFR     | TRANSFER 91001000       | <b>—</b> 3,723.46 | •           | 67,396.16  |
| 13 Apr 22   | TFR     | TRANSFER 91001000       |                   | - 36,591.18 | 103,987.34 |
| 14 Apr 22   | TFR     | 404523 91001000         |                   | • • • • •   |            |
|             |         | INTERNET TRANSFER       | ♥ 20,000.00       |             |            |
|             | TFR     | TRANSFER 91001000       | 2                 | 1,729.88    | 85,717.22  |
| 15 Apr 22   | TFR     | TRANSFER 91001000       |                   | 200.00      | 85,917.22  |
| 18 Apr 22   | TFR     | TRANSFER 91001000       |                   |             | 85,947.22  |
| 19 Apr 22   | TFR     | TRANSFER 91001000       |                   | 903.98      | 86,851.20  |
| 20 Apr 22   | TFR     | TRANSFER 91001000       |                   | 60,983.28   | 147,834.48 |
| 21 Apr 22   | TFR     | TRANSFER 91001000       | 3,318.78          |             | 144,515.70 |
| 22 Apr 22   | TFR     | TRANSFER 91001000       | 9,455.71          |             | 135,059.99 |
| 25 Apr 22   | TFR     | TRANSFER 91001000       |                   | 635,413.09  | 770,473.08 |
| 26 Apr 22   | TFR     | 404523 91001000         |                   |             |            |
|             |         | INTERNET TRANSFER       | - 10,000.00       | Λ           |            |
|             | TFR     | TRANSFER 91001000       |                   | 2,045.37    | 762,518.45 |
| 27 Apr 22   | TFR     | TRANSFER 91001000       |                   | 2,671.77    | 765,190.22 |
| 28 Apr 22   | TFR     | TRANSFER 91001000       | 82,724.61         | 1           | 682,465.61 |
| 6 Fore Stre | et Trow | BALANCE CARRIED FORWARD | Anta Co           | $\square$   | 682,465.61 |

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# **Commercial Banking Customers**

# Interest and Charges

[Your] Business Banking Terms and Conditions cover how and when we can charge our interest rates and charges.

Details of Debit interest together with details of the interest rate we pay and charge in full [for all accounts] are available in [our] Business Price List. All [our] business current accounts are non-interest bearing when in credit unless we individually agree a rate with you.

### **Overdrafts:**

## Arranged overdraft:

Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit. Interest rates are individually agreed, for a period of 12 months, and are linked to the Bank of England base rate. For details of our fees and charges, please refer to our Business Price List - see Additional Information below.

### Unarranged overdraft:

When you make a payment that takes your account overdrawn if you don't have an arranged overdraft limit, or takes your account over your arranged overdraft limit. When you don't have an arranged overdraft limit, we will charge our Business Standard Debit Interest Rate on any balances. When you have an existing arranged overdraft limit and go over this limit, we will charge interest at the rate we have agreed with you on the balance of your arranged overdraft limit and will charge Standard Debit Interest Rate on any balance over your arranged overdraft facility. In either of these circumstances, unarranged overdraft charges will be applied on each working day that your account is overdrawn (if you don't have an arranged overdraft) or you go over your arranged overdraft limit (if you have an arranged overdraft). For details of our fees and charges, please see our Business Price List and for information on our Interest Rates, see Additional Information below.

### Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Business Price List.

## Additional Information

A copy of [our] Business Price List and the Business Banking Terms and Conditions can be found on our website

www.business.hsbc.uk/en-gb/gb/generic/legal-information. Information on our Interest Rates can be found on our website

www.business.hsbc.uk/en-gb/interest-rates/interest-rates finance-borrowing.

This information is also available in our branches, by calling 03457 60 60 60 (lines are open GMT 8am to 10pm, Monday to Sunday) or by textphone 0345 12 55 63. [Details of the interest rates we pay and charge are also separately available through these channels.]

To help us continuously improve our service and in the interests of security, we may monitor and/or record your telephone calls with us.

# **Personal Banking Customers**

## Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, e.g. Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts, overdraft interest is charged on the whole overdraft balance above any interest free amount. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

## Overdrafts

Arranged overdraft: Where you ask us for an overdraft before making any transactions that take your account overdrawn, or over your current arranged overdraft limit.

Unarranged overdraft: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft, or takes your account over your arranged overdraft limit.

## Effective from 14 March 2020

# Monthly cap on unarranged overdraft charges

1. Each current account will set a monthly maximum charge for:

(a) going overdrawn when you have not arranged an overdraft; or (b) going over/past your arranged overdraft limit (if you have one).

2. This cap covers any:

(a) interest and fees for going over/past your arranged overdraft limit;

(b) fees for each payment your bank allows despite lack of funds; and

(c) fees for each payment your bank refuses due to lack of funds. The monthly cap on unarranged overdraft charges for the HSBC Advance Bank Account, HSBC Bank Account, HSBC Current Account, Home

Management Account and HSBC Graduate Bank Account is £20. The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

Unarranged overdraft charges incurred before 14 March 2020 may debit your account after this date (we'll still give advance notice). Charges incurred before 14 March 2020 won't count towards the new £20 cap as they'll relate to the previous month's charging period.

### Your debit card

When you use your card outside the UK, your statement will show where the transaction took place, the amount spent in foreign currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently. Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any foreign currency debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made. For foreign currency transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Foreign Currency Transaction Fee'. Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc.co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day. For cash machine withdrawals in a currency other than sterling we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, and to cash machines in the UK, if we convert the withdrawal to Sterling for you. HSBC Advance customers are exempt from this fee. Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

# **Commercial and Personal Banking Customers**

If any of your cards are lost or stolen please call 0800 032 7075 or if you are calling from outside the UK, please call us on +44 1442 422 929. Lines are open 24 hours.

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### **Disabled Customers**

We offer a number of services such as statements in Braille or large print. Please contact us by calling 03457 60 60 60 (lines are open GMT 8am to 10pm, Monday to Sunday) or textphone 0345 12 55 63 to let us know how we can serve you better.

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# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 287          |

# 1 April to 30 April 2022

### Account Name

Warminster Town Council

| Date      |     | SS CURRENT ACCOUNT details | Paid out          | Paid in            | Balance   |
|-----------|-----|----------------------------|-------------------|--------------------|-----------|
|           |     | BALANCE BROUGHT FORWARD    |                   |                    | 633.00    |
|           | BP  | Mrs S A Jones              |                   |                    |           |
|           |     | WTC-002                    | • 45.00           |                    |           |
|           | TFR | 404523 21136496            |                   | A                  |           |
|           |     | INTERNET TRANSFER          |                   | <i>4</i> 10,000.00 |           |
|           | BP  | Moviola Ltd                |                   |                    |           |
|           |     | Film Shows x2              | • 220.28 🖊        |                    | 0         |
|           | BP  | RIALTUS                    |                   |                    |           |
|           |     | 29527                      | • 30.00           |                    |           |
|           | BP  | OFFICE RIGHT               |                   |                    |           |
|           |     | invoices                   | • 449.93          |                    |           |
|           | BP  | SYDENHAMS                  |                   |                    |           |
|           |     | L6191524                   | > 25.13           |                    |           |
|           | BP  | Sydenhams Hire             |                   |                    |           |
|           |     | 594557                     | • 185,47          |                    |           |
|           | BP  | Tudor Environmenta         | 1                 |                    |           |
|           |     | 0185362                    | 319.77            |                    |           |
|           | BP  | WALC                       |                   |                    |           |
|           |     | SUB22/23-244               | 2,097.42          |                    |           |
|           | BP  | AMAZON                     |                   |                    |           |
|           |     | invoices                   | 4 326.08          |                    |           |
|           | CR  | WORLDPAY 2504              |                   | 111.45             |           |
|           | TFR | TRANSFER 21136496          | 4 2,045.37        |                    | 5,000.00  |
| 27 Apr 22 | CR  | MV- 21574633 -2404         | 10                | 39.00              | -,        |
|           | CR  | MV- 21574633 -2304         |                   | 236.22             |           |
|           | CR  | CASH IN P.O. APR27         |                   |                    |           |
|           |     | 8 10 THREE H@13:19         |                   |                    | -         |
|           |     | 465941XXXXX8085            |                   | • 2,285.95         |           |
|           | CR  | WORLDPAY 2604              |                   | 110.60             |           |
|           | TFR | TRANSFER 21136496          | <i>4</i> 2,671.77 | 110,000            | 5,000.00  |
| 28 Apr 22 | CR  | MV- 21574633 -2504         | 10 2,01 111       | 126.00             | 0,000.00  |
|           | BP  | WARM00012730               |                   | 120.00             |           |
|           |     | CCLA                       |                   |                    |           |
|           |     | BIB BACS PAYMENT           | 80,000.00         |                    |           |
|           | BP  | WPP MARCH REFUNDS          | • 00,000.00       |                    |           |
|           | 51  | BIB MULTIPLE BENEF         |                   |                    |           |
|           |     | BIB BACS PAYMENT           | • 89.80           |                    |           |
|           | BP  | 50376237                   | 00.00             |                    |           |
|           | ы   | CHUBB FIRE & SEC           |                   |                    |           |
|           |     | BIB BACS PAYMENT           | 1,090.88          |                    |           |
|           | DD  | MOLE VALLEY FARMER         | 203.90            |                    |           |
|           | DD  | TOTALENERGIES G&P          | 1,345.41          |                    |           |
|           | DD  | TOTALENERGIES G&P          | • 335.77          |                    |           |
|           | CR  | WARMINSTER USA             | 333.77            |                    |           |
|           | νn  | U3A-GEN WCC3806            |                   | 100.00             |           |
|           |     |                            |                   | 100.00             |           |
|           |     | BALANCE CARRIED FORWARD    |                   | $\sim$             | 77,839.76 |
|           |     |                            |                   | /,/                |           |
|           |     |                            |                   |                    |           |

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# Your Statement

Warminster Town Council

Account Name

1 April to 30 April 2022

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 288          |

| Your BU   | SINES | SS CURRENT ACCOUNT details               |                          |                         |             |
|-----------|-------|--|--------------------------|-------------------------|-------------|
| Date      | Payn  | nent type and details                    | Paid out                 | Paid in                 | Balance     |
|           | CR    | BALANCE BROUGHT FORWARD<br>WORLDPAY 2704 |                          | 85.15                   | 77,839.76 D |
|           | BP    | MF MARTIAL A                             |                          |                         |             |
|           |       | STALL                                    |                          | 30.00                   |             |
|           | TFR   | TRANSFER 21136496                        |                          | 4. 82,724.61            | 5,000.00    |
| 29 Apr 22 | CR    | CHQ IN AT 407080                         |                          | 420.00                  |             |
|           | BP    | WARM00012730                             |                          |                         |             |
|           |       | CCLA                                     |                          |                         |             |
|           |       | BIB BACS PAYMENT                         | • 80,000.00              |                         |             |
|           | DD    | WESSEX LIFT CO LTD                       | • 118.50                 |                         |             |
|           | DD    | HILLS WASTE SOLUTN                       | • 1,994.49 <sup>~~</sup> |                         |             |
|           | СНΩ   | 109582                                   | 250.00                   |                         |             |
|           | BP    | MF MARTIAL A                             |                          |                         |             |
|           |       | HALL HIRE                                |                          | 357.04                  |             |
|           | CR    | WORLDPAY 2804                            |                          | 64.40                   |             |
|           | TFR   | TRANSFER 21136496                        |                          | 候 81,521.55 <del></del> | 5,000.00    |
| 30 Apr 22 |       | BALANCE CARRIED FORWARD                  |                          |                         | 5,000.00    |

# Information about the Financial Services Compensation Scheme

Most deposits made by HSBC Business customers are eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at fscs.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (hsbc.co.uk/fscs/).

|                                |         |          | Debit Interest Rates | balance | EAF<br>variable |
|--------------------------------|---------|----------|----------------------|---------|-----------------|
|                                |         |          | Debit interest       |         | 21.34%          |
|                                | <       | AER      |                      |         |                 |
| Credit Interest Rates          | balance | variable |                      |         |                 |
| Credit interest is not applied | ¥       |          |                      |         |                 |
|                                |         |          |                      |         |                 |
|                                |         |          |                      |         |                 |
|                                |         |          |                      | -       |                 |
|                                |         |          |                      |         |                 |
|                                |         |          |                      |         |                 |
|                                |         |          |                      | IN      |                 |
|                                |         |          |                      | 1       |                 |

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# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 285          |

1 April to 30 April 2022

### Account Name

Warminster Town Council

| Date      | Payı | ment type and details                  | Paid out                | Paid in     | Balance  |
|-----------|------|--|-------------------------|-------------|----------|
|           | BP   | BALANCE BROUGHT FORWARD<br>20033638    |                         |             | 5,044.00 |
|           | DP   | BT REDCARE                             |                         |             |          |
|           |      | BIB BACS PAYMENT                       | 10,000,00               |             |          |
|           |      |  | • 16,308.88             |             |          |
|           | DD   | S/LINE 199770833                       | • 41.62                 |             |          |
|           | DD   | W/PAY 199590157                        | 69.31                   |             |          |
|           | DD-  |  | - 2,467.51              |             | 0        |
|           | DD   |  | • 414.65                |             |          |
|           | CR   | BAILEY K T/A CAR                       |                         |             |          |
|           |      | SARAH BAILEY                           |                         | 30.00       |          |
|           | CR   | ADVICE CONFIRMS                        |                         |             |          |
|           |      | RBC20042E9A3YYV4                       |                         | /           |          |
|           |      | CCLA                                   |                         | • 80,000.00 |          |
|           | CR   | WORLDPAY 1904                          |                         | 211.25      |          |
|           | TFR  | TRANSFER 21136496                      | 6,254.21                |             | 5,000.00 |
| 21 Apr 22 | CR   | MV- 21574633 -1404                     |                         | 38.00       |          |
|           | DD   | TOTALENERGIES G&P                      | 6,254.21                |             |          |
|           | DD   | 35922 - TOLCHAR                        | • 455.21                |             |          |
|           | DR   | TOTAL CHARGES                          |                         |             |          |
|           |      | TO 30MAR2022                           | • 66.71                 |             |          |
|           | CR   | KENDALL TR                             |                         |             |          |
|           |      | GAMES BY TK                            |                         | 60.00       |          |
|           | CR   | CASH IN P.O. APR21                     |                         |             |          |
|           |      | 8 10 THREE H@13:06                     |                         |             |          |
|           |      | 465941XXXXX8085                        |                         | • 2,316.35  |          |
|           | BP   | MRM Property Ser.                      |                         |             |          |
|           |      | Gates-2191                             | • 40.00                 |             | C        |
|           | CR   | WORLDPAY 2004                          |                         | 556.50      | (        |
|           | CR   | A Bedu Addo                            |                         |             |          |
|           |      | Nakocreative world                     |                         | 30.00       |          |
|           | BP   | LELEKA UK LT                           |                         |             |          |
|           |      | catsandogsfam paym                     |                         | 30.00       |          |
|           | CR   | Longleat Ladies Fe                     |                         |             |          |
|           |      | WCC3734 Longleat L                     |                         | 451.50      |          |
|           | CR   | Longleat Ladies Fe                     |                         |             |          |
|           |      | WCC3825 LONGLEAT L                     |                         | 15.00       |          |
|           | TFR  | TRANSFER 21136496                      |                         | % 3,318,78  | 5,000.00 |
| 22 Apr 22 | CR   | THE AVENUE SURGERY                     |                         | 105,00      | -1000101 |
|           | CR   | LOCAL HOSPICE LOTT                     |                         | 30.00       |          |
|           | DD   | PEOPLESAFE                             | 57.60                   |             |          |
|           | DR   | CONTRA                                 | 9,711.11                |             |          |
|           | CR   | ARTY KIDS POTTERY                      | <i>v</i> <sub>1</sub> , |             |          |
|           |      | ARTYKIDS                               |                         | 30.00       |          |
|           |      | C II C C C C C C C C C C C C C C C C C |                         | 50.00       |          |
|           | CR   | WORLDPAY 2104                          |                         | 8.00        |          |

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# 1 April to 30 April 2022

Account Name

Warminster Town Council

### Contact tel 03457 60 60 60 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 286          |

| Date      | Payr | nent type and details   | Paid out                              | Paid in      | Balance  |
|-----------|------|-------------------------|---------------------------------------|--------------|----------|
|           |      | BALANCE BROUGHT FORWARD |                                       |              | 4,595.71 |
|           | CR   | PEAR STUDIOS 714 L      |                                       |              |          |
|           |      | SPRING IN THE PARK      |                                       | 60.00        |          |
|           | CR   | IT S IN THE BAG CA      |                                       |              |          |
|           |      | IINTHEBAG LTDBT         |                                       | 80.00        |          |
|           | TFR  | TRANSFER 21136496       |                                       | 9,455.71-    | 5,000.00 |
| 25 Apr 22 | CR   | CHQ IN AT 407080        |                                       | • 105.00-    |          |
|           | CR   | WILTSHIRE COUNCIL       |                                       | • 659,646.00 | 3        |
|           | CR   | MV- 21574633 -2004      |                                       | 16.00        |          |
|           | CR   | WARMINSTER TOWN CO      |                                       | 334.58       |          |
|           | DD   | VWFS UK LIMITED         | 33.98                                 |              |          |
|           | DR   | CONTRA                  | -> 637.00-                            |              |          |
|           | DR   | CONTRA                  | • 25,223.46-                          |              |          |
|           | CR   | Michael Beckley         |                                       |              |          |
|           |      | Invoice No WCC3826      |                                       | 65.00        |          |
|           | CR   | WORLDPAY 2304           |                                       | 307.70       |          |
|           | CR   | WORLDPAY 2204           |                                       | 180.35       |          |
|           | CR   | WORLDPAY 2404           |                                       | 532.90       |          |
|           | CR   | C Drutman               |                                       |              |          |
|           |      | C.DRUTMAN 25-4-22       |                                       | 120.00       |          |
|           | TFR  | TRANSFER 21136496       | 635,413.09                            |              | 5,000.00 |
| 26 Apr 22 | CR   | MV-21574633 -2104       | -                                     | 551.57       |          |
|           | DD   | ALD AUTOMOTIVE          | • 377.93                              |              |          |
|           | DD   | 02                      | • 193.74                              |              |          |
|           | DD   | BOOKER LTD -BK          | • 1,008.87                            |              |          |
|           | DD   | ATOS RE FUELGENIE       | 291.49                                |              |          |
|           | BP   | Stuart Legg             |                                       |              |          |
|           |      | Spring in the Park      | 120.00                                |              |          |
|           | BP   | White Horse Morris      |                                       |              |          |
|           |      | Spring in the Park      | 120.00                                |              |          |
|           | BP   | Kellys Donkey           | · · · · · · · · · · · · · · · · · · · |              |          |
|           |      | 220501 warminster       | 250.00                                |              |          |
|           | BP   | ASHTON FARMS            | /                                     |              |          |
|           |      | 20031696/1796/9760      | • 475.07                              |              |          |
|           | BP   | Blackmore               | /                                     |              |          |
|           |      | 66839                   | 186.00                                |              |          |
|           | BP   | CHARLES SAUNDERS        |                                       |              |          |
|           |      | 699836                  | • 225.04 🚧                            |              |          |
|           | BP   | NIGEL CONNOR            | _                                     |              |          |
|           |      | 5003/5004               | 144.00                                |              |          |
|           | BP   | Eagle Plant             | -                                     |              |          |
|           |      | WIL2825897/5898         | • 548.31                              |              |          |
|           | BP   | Rentokill Initial       | _                                     |              |          |
|           |      | 34264837                | • 978.12                              |              |          |
|           |      | BALANCE CARRIED FORWARD |                                       | 0            | 633.00   |



# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 283          |

1 April to 30 April 2022

### Account Name

Warminster Town Council

| Date      | Payı        | nent type and details                         | Paid out                 | Paid in              | Balance   |
|-----------|-------------|---|--------------------------|----------------------|-----------|
|           | CR          | BALANCE BROUGHT FORWARD<br>Cash in P.O. Apr12 |                          |                      | 129.56 E  |
|           | ON          | 8 10 THREE H@12:40                            |                          |                      |           |
|           |             | 465941XXXXX8085                               |                          | • 765.90             |           |
|           | CR          | WORLDPAY 1104                                 |                          | 451.20               |           |
|           | CR          | C Drutman                                     |                          | 401.20               |           |
|           | ON          | C.Drutman 20-8-22                             |                          | 189.00               |           |
|           | TFR         | TRANSFER 21136496                             |                          | € 3,723.46           | 5,000     |
| 13 Apr 22 | CR          | MV- 21574633 -1004                            |                          | 4.50                 | 0,000     |
|           | CR          | MV- 21574633 -0904                            |                          | 65.50                |           |
|           | CR          | MV- 21574633 -0804                            |                          | 1,023.61 🧹           |           |
|           | BP          | 0072  |                          | 1,020.01             |           |
|           | 01          | Kingcombe Stonbury                            |                          |                      |           |
|           |             | BIB BACS PAYMENT                              | 44,883.73                |                      |           |
|           | CR          | GOURMET GREEK CATE                            | 1 <del>11</del> 000.10   |                      |           |
|           | <b>U</b> 11 | JOHN THE GREEK                                |                          | 150.00               |           |
|           | BP          | DEB'S DANCE                                   |                          | 100.00               |           |
|           | 01          | WCC3792                                       |                          | 63.00                |           |
|           | CR          | ADVICE CONFIRMS                               |                          | 00.00                |           |
|           | 011         | RBC13042H99GR6V5                              |                          |                      |           |
|           |             | CCLA  |                          | · 80,000.00          |           |
|           | CR          | A Grey  |                          |                      |           |
|           |             | Ali grey /spring                              |                          | 30.00                |           |
|           | CR          | WORLDPAY 1204                                 |                          | 138.30               |           |
|           | TFR         | TRANSFER 21136496                             | × 36,591.18              | 100100               | 5,000.00  |
| 14 Apr 22 | CR          | MV- 21574633 -1104                            |                          | 5.50                 | -,        |
|           | DD          | MOLE VALLEY FARMER                            | • 151.98                 | 0.00                 | ~         |
|           | DD          | WEST MERCIA ENERGY                            | • 750.33                 |                      |           |
|           | DD          | OFFICE EVOLUTION                              | 135.54                   |                      |           |
|           | DR          | CONTRA  | 9,354.92                 |                      |           |
|           | CR          | FF  |                          |                      |           |
|           |             | FALLON INV WCC3798                            |                          | 63,00                |           |
|           | TFR         | 404523 21136496                               |                          |                      |           |
|           |             | INTERNET TRANSFER                             |                          | <i>ele</i> 20,000.00 |           |
|           | BP          | ASHTON FARMS                                  |                          |                      |           |
|           |             | 20030709                                      | 225.54                   |                      |           |
|           | BP          | AMAZON  |                          |                      |           |
|           |             | invoices                                      | 90.50                    |                      |           |
|           | BP          | Batsford Timber Lt                            |                          |                      |           |
|           |             | LL00064649                                    | • 334.66                 |                      |           |
|           | BP          | DCK BEAVERS LTD                               |                          |                      |           |
|           |             | TPC10113                                      | <b>*</b> 885.74 <b>*</b> |                      |           |
|           | BP          | Gary Boon                                     |                          |                      |           |
|           |             | GBS0205                                       | • 24.00                  |                      |           |
|           |             | BALANCE CARRIED FORWARD                       |                          |                      | 13,115.29 |

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# 1 April to 30 April 2022

**Account Name** 

Warminster Town Council

Contact tel 03457 60 60 60 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 284          |

| Date      | rayi | nent type and details   | Paid out   | Paid in | Balance           |
|-----------|------|-------------------------|------------|---------|-------------------|
|           | BP   | BALANCE BROUGHT FORWARD |            |         | 13,115. <b>29</b> |
|           | DI   | Grant award             | . 3,500.00 |         |                   |
|           | BP · | JRB ENTERPRISE LTD      | • •,••••   |         |                   |
|           | 01   | 23774                   | 334.56     |         |                   |
|           | BP   | D NAUGHTON ELECSER      | 004.00     |         |                   |
|           |      | 11617                   | • 72.00    |         |                   |
|           | BP   | PPL PRS Ltd             | 72.00      |         |                   |
|           | ы    | SIN2044870              | • 1,411.02 |         |                   |
|           | BP   | Prosec                  | 1,-11.02   |         |                   |
|           | 01   | 2370                    | 201.60     |         |                   |
|           | BP   | RIALTUS                 | . 201100   |         |                   |
|           | 01   | SM25387                 | 999.60     |         |                   |
|           | BP   | ROUNDSTONE VENDING      | 000.00     |         |                   |
|           | 01   | 29453                   | 408.48     |         |                   |
|           | BP   | Warminster Engrave      | +00.+0     |         |                   |
|           | 01   | 1327                    | 19.45      |         |                   |
|           | CR   | WORLDPAY 1304           | 10.40      | 355.05  |                   |
|           | CR   | WILTSHIRE FEDERATI      |            | 500.00  |                   |
|           | 011  | WCC3810                 |            | 146.25  |                   |
|           | CR   | LH BURGA                |            | 140.20  |                   |
|           |      | NATIVE CRAFTS           |            | 60.00   |                   |
|           | TFR  | TRANSFER 21136496       | 1,729.88   | 00.00   | 5,000.00          |
| 15 Apr 22 | CR   | J Trollope              | (1) 20100  |         | 0,000,000         |
| 1971pi    | 0.11 | Christening8thmay       |            | 200.00  |                   |
|           | TFR  | TRANSFER 21136496       | C/ 200.00  | 200.00  | 5,000.00          |
| 18 Apr 22 | CR   | SHEPHERD F              | u          |         | 0,000.00          |
|           | •••• | FALLON SHEPHERD         |            | 30.00   |                   |
|           | TFR  | TRANSFER 21136496       | 2 30.00    | 00100   | 5,000.00          |
| 19 Apr 22 | DD   | DIGITAL SPACE           | • 25.49    |         | -1                |
| ,         | DD   | PROPEL FINANCE PLC      | • 66.88 -  |         |                   |
|           | DD   | WILTSHIRE COUNCIL       | • 36.35    |         |                   |
|           | DD   | WILTSHIRE COUNCIL       | - 695.00   |         |                   |
|           | DD   | WILTSHIRE COUNCIL       | • 540.25   |         |                   |
|           | DD   | WILTSHIRE COUNCIL       | - 267.60   |         |                   |
|           | DD   | WILTSHIRE COUNCIL       | . 353.40   |         |                   |
|           | CR   | M Hardiman              |            |         |                   |
|           |      | WCC3802 RDA             |            | 145.00  |                   |
|           | CR   | WORLDPAY 1804           |            | 544.30  |                   |
|           | CR   | WORLDPAY 1704           |            | 520.10  |                   |
|           | CR   | WORLDPAY 1404           |            | 338.50  |                   |
|           | CR   | WORLDPAY 1604           |            | 550.85  |                   |
|           | CR   | WORLDPAY 1504           |            | 790.20  |                   |
|           | TFR  | TRANSFER 21136496       | 903.98     |         | 5,000.00          |
| 20 Apr 22 | CR   | MV- 21574633 -1304      | ł          | 44.00   |                   |
|           |      | BALANCE CARRIED FORWARD |            |         | 5,044.00          |
|           |      |                         |            | 1       |                   |
|           |      |                         |            | 1/ /    | /                 |

M22C5101PVD

D22C5101P3V

# HSBC (X) UK

# 1 April to 30 April 2022

Account Name

Warminster Town Council

Contact tel 03457 60 60 60 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

# Your Statement

| Sortcode | Account Number | Sheet Number |
|----------|----------------|--------------|
| 40-45-23 | 91001000       | 282          |

| Date     | Payr | nent type and details   | Paid out   | Paid in       | Balance  |
|----------|------|-------------------------|------------|---------------|----------|
|          | BP   | BALANCE BROUGHT FORWARD |            |               | 1,792.44 |
|          |      | 33                      | . 63.75    |               |          |
|          | BP   | Royal Images            | • 00110    |               |          |
|          |      | 40859                   | 93.60      |               |          |
|          | BP   | AMAZON                  | 00.00      |               |          |
|          |      | Invoices                | • 386.89   |               |          |
|          | CR   | WORLDPAY 0504           | 000.00     | 23.75         |          |
|          | TFR  | TRANSFER 21136496       |            | % 3,728.05    | 5,000.00 |
| 7 Apr 22 | CR   | CASH IN P.O. APR07      |            |               | 0,000.00 |
|          |      | 8 10 THREE H@10:36      |            |               |          |
|          |      | 465941XXXXX8085         |            | • 520.22      |          |
|          | CR   | WORLDPAY 0604           |            | 23.30         |          |
|          | CR   | WALKER L Y              |            |               |          |
|          |      | WCC3815 LIAMWALKER      |            | 105.00        |          |
|          | TFR  | TRANSFER 21136496       | 46 648.52  |               | 5,000.00 |
| 8 Apr 22 | CR   | WILTSHIRE COUNCIL       | 90         | 620.75        | 0,000,00 |
|          | BP   | SI836481                |            |               |          |
|          |      | GLASDON UK LTD          |            |               |          |
|          |      | BIB BACS PAYMENT        | - 3,431.22 |               |          |
|          | BP   | SPLASHPAD               |            |               |          |
|          |      | SJ SURVEYORS            |            |               |          |
|          |      | BIB BACS PAYMENT        | 1,468.80   |               |          |
|          | CR   | WARMINSTER & K9QF       |            |               |          |
|          |      | WARMINSTER & DISTR      |            | 600.00        |          |
|          | BP   | Project Skills          |            |               |          |
|          |      | PSS/WARMINS2/TR/38      | • 258.00   |               |          |
|          | CR   | WORLDPAY 0704           |            | 5.20          |          |
|          | TFR  | TRANSFER 21136496       |            | Ge 3,932.07 - | 5,000.00 |
| 0 Apr 22 | CR   | HOWARD MITCHELL TA      |            | 1-            |          |
|          |      | WCC3797                 |            | 294.00        |          |
|          | CR   | R Poolman               |            |               |          |
|          |      | ROSIE-ZUMBAWCC3799      | <i>.</i>   | 441.00        |          |
|          | TFR  | TRANSFER 21136496       | € 735.00   |               | 5,000.00 |
| 1 Apr 22 | CR   | CHQ IN AT 407080        |            | • 62.50       |          |
|          | CR   | WATER2BUSINESS          |            | 10,286.01     |          |
|          | CR   | WORLDPAY 1004           |            | 329.90        |          |
|          | CR   | WORLDPAY 0804           |            | 47.80         |          |
|          | CR   | WORLDPAY 0904           |            | 384.00        |          |
|          | TFR  | TRANSFER 21136496       | 11,110.21  |               | 5,000.00 |
| 2 Apr 22 | DD   | GOCARDLESS              | • 3,819.46 |               |          |
|          | DD   | BOOKER LTD -BK          | • 983.38   |               |          |
|          | DD   | ATOS RE FUELGENIE       | • 710.72   |               |          |
|          | CR   | M Wollaston             |            |               |          |
|          |      | Wollaston 27 Aug        |            | 384.00        |          |
|          |      | BALANCE CARRIED FORWARD |            |               | 129.56   |
|          |      |                         |            | 1             |          |
| ×        |      |                         |            |               | /        |



# Your Statement

|  | <br>- |  | - | - | - | - | - |  |
|--|-------|--|---|---|---|---|---|--|
|  |       |  |   |   |   |   |   |  |
|  |       |  |   |   |   |   |   |  |
|  |       |  |   |   |   |   |   |  |

1 April to 30 April 2022

## Account Name

Warminster Town Council

| Date      |            | SS CURRENT ACCOUNT details | Paid out                  | Paid in         | Balance  |
|-----------|------------|----------------------------|---------------------------|-----------------|----------|
|           |            | BALANCE BROUGHT FORWARD    |                           |                 |          |
|           | CR         | ALZHEIMERS SUPPORT         |                           |                 | 4,188.72 |
|           |            | STALL 01/05/22             |                           | 30.00           |          |
|           | TFR        | TRANSFER 21136496          |                           | % 781.28        | 5,000.00 |
| 05 Apr 22 | DD         | GRENKELEASING LIMI         | 318.89                    | 16 101.20       | 0,000.00 |
|           | DD         | GRENKELEASING LIMI         | 111.60                    |                 |          |
|           | CR         | WARMR                      | • 111.00                  |                 |          |
|           | <u>CII</u> | CLIFTON ST GEORGE          |                           | 150.00          | (        |
|           | BP         | Stuart Legg                |                           | 150.00          |          |
|           | Dr         | WPST01183774               | 207.00                    |                 |          |
|           | CR         |                            | 207.00                    | 23.90           |          |
|           |            |                            |                           |                 | F 000 00 |
|           | TFR        | TRANSFER 21136496          |                           | <b>6</b> 463.59 | 5,000.00 |
| 06 Apr 22 | CR         | MV- 21574633 -0104         |                           | 10.00           |          |
|           | CR         | MV- 21574633 -0204         |                           | 144.05          |          |
|           | CR         | GROSS INTEREST             |                           |                 |          |
|           |            | TO 05APR2022               |                           |                 |          |
|           |            | FOR ACCOUNT                |                           |                 |          |
|           |            | 404523 21136496            |                           | 7.32            |          |
|           | ΒP         | ASHTON FARMS               |                           |                 |          |
|           |            | 20030068                   | • 196.74                  |                 |          |
|           | BP         | COATES & PARKER            |                           |                 |          |
|           |            | 50093&papers               | , 475.14                  |                 |          |
|           | BP         | Checkpoint                 |                           |                 |          |
|           |            | ACW09034                   | 4 30.93                   |                 |          |
|           | BP         | MIRAGE SIGNS               |                           |                 |          |
|           |            | 37381                      | <ul> <li>48.00</li> </ul> |                 |          |
|           | BP         | NALC                       |                           |                 | C        |
|           |            | 811298                     | 696.00                    |                 |          |
|           | BP         | Prosec                     |                           |                 |          |
|           |            | 2363                       | • 54.00                   |                 |          |
|           | BP         | CHARLES SAUNDERS           |                           |                 |          |
|           |            | 689771                     | 63.60                     |                 |          |
|           | BP         | Scarb                      |                           |                 |          |
|           |            | 1000006193                 | 95.84                     |                 |          |
|           | BP         | OFFICE RIGHT               |                           |                 |          |
|           |            | 4 invoices                 | 1,080.32                  |                 |          |
|           | BP         | SYDENHAMS                  |                           |                 |          |
|           |            | L6182487                   | • 12.98                   |                 |          |
|           | BP         | Sydenhams Hire             |                           |                 |          |
|           | 2.         | 593419                     | 112.12                    |                 |          |
|           | BP         | Tudor Environmenta         | 112.12                    |                 |          |
|           | 5          | 0181923&0182816            | * 311.26                  |                 |          |
|           | BP         | Wired Publishing           | 511.20                    |                 |          |
|           | PL         | -                          | 192.00                    |                 |          |
|           |            |                            | 192,00                    |                 |          |
|           |            | BALANCE CARRIED FORWARD    |                           |                 | 1,792.4  |

1,792.

M22C5101PV0 D22C5101P3V

- 1



# Your Statement

J21C5100F1KMHA0000194786001007 396 000

The Clerk to the Council Warminster Town Council Warminster Civic Centre Sambourne Road Warminster Wiltshire BA12 8LB



### **Account Summary**

| Opening Balance | 5,000.00     |
|-----------------|--------------|
| Payments In     | 1,074,794.31 |
| Payments Out    | 1,074,794.31 |
| Closing Balance | 5,000.00     |

### International Bank Account Number GB17HBUK40452391001000

Branch Identifier Code HBUKGB4161U

SortcodeAccount NumberSheet Number40-45-2391001000280

| Date         | Payı    | ment type and details      | Paid out | Paid in                    | Balance  |
|--------------|---------|----------------------------|----------|----------------------------|----------|
| 31 Mar 22    |         | BALANCE BROUGHT FORWARD    |          |                            | 5,000.00 |
| 01 Apr 22    | CR      | CHQ IN AT 407080           |          | <ul> <li>120.00</li> </ul> |          |
|              | CR      | AGE UK WILTSHIRE -         |          | • 140.00***                |          |
|              | BP      | HEDGE CUTTING              |          |                            |          |
|              |         | D.I.Plowman & Son          |          |                            |          |
|              |         | BIB BACS PAYMENT           | - 302.40 |                            |          |
|              | DD      | ST ENVIRONMENTASW0         | 420.00   |                            |          |
|              | DD      | WATER2BUSINESS             | 48.00    |                            |          |
|              | DD      | SCREWFIX DIRECT LT         | • 169.59 |                            |          |
|              | DD      | WATER2BUSINESS             | 2,105.50 |                            |          |
|              | DD      | WATER2BUSINESS             | 262.50   |                            |          |
|              | SO      | DESIGNER MARK              |          |                            |          |
|              |         | WEBSITE                    | • 70.00  |                            |          |
|              | CR      | Hervin Robin               |          |                            |          |
|              |         | J71 P508 LODGE REN         |          | 329.98                     |          |
|              | CR      | WORLDPAY 3103              |          | 38,20                      |          |
|              | TFR     | TRANSFER 21136496          |          | <b>℃</b> 2,749.81 🥌        | 5,000.00 |
| 04 Apr 22    | CR      | MV- 21574633 -3003         |          | 48.00                      | ·        |
|              | DD      | VWFS UK LIMITED            | 405.53   |                            |          |
|              | BP      | J P Curtis                 |          |                            |          |
|              |         | 100                        | 1,100.00 |                            |          |
|              | BP      | Rhiannon K Hier            | ,        |                            |          |
|              |         | Refund - SP                | . 30.00  |                            |          |
|              | CR      | V Whiting                  |          |                            |          |
|              |         | Invoice WCC3813            |          | • 110.00                   |          |
|              | CR      | WORLDPAY 0104              |          | 38.30                      |          |
|              | CR      | WORLDPAY 0304              |          | 334.20                     |          |
|              | CR      | WORLDPAY 0204              |          | 192.75                     |          |
|              |         | BALANCE CARRIED FORWARD    |          | / 1/                       | 4,188.72 |
| 46 Fore Stre | et Trow | /bridge Wiltshire BA14 8EL |          | IN                         |          |

# 1 April to 30 April 2022

## Account Name

Warminster Town Council

M22C5101PV0

# **Commercial Banking Customers**

### **Interest and Charges**

[Your] Business Banking Terms and Conditions cover how and when we can charge our interest rates and charges.

Details of Debit interest together with details of the interest rate we pay and charge in full [for all accounts] are available in [our] Business Price List. All [our] business current accounts are non-interest bearing when in credit unless we individually agree a rate with you.

### **Overdrafts**:

### Arranged overdraft:

Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit. Interest rates are individually agreed, for a period of 12 months, and are linked to the Bank of England base rate. For details of our fees and charges, please refer to our Business Price List – see Additional Information below.

### Unarranged overdraft:

When you make a payment that takes your account overdrawn if you don't have an arranged overdraft limit, or takes your account over your arranged overdraft limit. When you don't have an arranged overdraft limit, we will charge our Business Standard Debit Interest Rate on any balances. When you have an existing arranged overdraft limit and go over this limit, we will charge interest at the rate we have agreed with you on the balance of your arranged overdraft limit and will charge Standard Debit Interest Rate on any balance over your arranged overdraft facility. In either of these circumstances, unarranged overdraft charges will be applied on each working day that your account is overdrawn (if you don't have an arranged overdraft). For details of our fees and charges, please see our Business Price List and for information on our Interest Rates, see Additional Information below.

### Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Business Price List.

### **Additional Information**

A copy of [our] Business Price List and the Business Banking Terms and Conditions can be found on our website

### www.business.hsbc.uk/en-gb/gb/generic/legal-information. Information on our Interest Rates can be found on our website

www.business.hsbc.uk/en-gb/interest-rates/interest-ratesfinance-borrowing.

This information is also available in our branches, by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or by textphone **0345 12 55 63**. [Details of the interest rates we pay and charge are also separately available through these channels.]

To help us continuously improve our service and in the interests of security, we may monitor and/or record your telephone calls with us.

# **Personal Banking Customers**

### Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, e.g. Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts, overdraft interest is charged on the whole overdraft balance above any interest free amount. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

### Overdrafts

**Arranged overdraft**: Where you ask us for an overdraft before making any transactions that take your account overdrawn, or over your current arranged overdraft limit.

**Unarranged overdraft**: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft, or takes your account over your arranged overdraft limit.

### Effective from 14 March 2020

Monthly cap on unarranged overdraft charges

1. Each current account will set a monthly maximum charge for:

(a) going overdrawn when you have not arranged an overdraft; or

(b) going over/past your arranged overdraft limit (if you have one).2. This cap covers any:

(a) interest and fees for going over/past your arranged overdraft limit;

(b) fees for each payment your bank allows despite lack of funds; and (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the HSBC Advance Bank Account, HSBC Bank Account, HSBC Current Account, Home Management Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

Unarranged overdraft charges incurred before 14 March 2020 may debit your account after this date (we'll still give advance notice). Charges incurred before 14 March 2020 won't count towards the new £20 cap a they'll relate to the previous month's charging period.

### Your debit card

When you use your card outside the UK, your statement will show where the transaction took place, the amount spent in foreign currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently. Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any foreign currency debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made. For foreign currency transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Foreign Currency Transaction Fee'. Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc.co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day. For cash machine withdrawals in a currency other than sterling we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, and to cash machines in the UK, if we convert the withdrawal to Sterling for you. HSBC Advance customers are exempt from this fee. Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

# **Commercial and Personal Banking Customers**

### Lost and Stolen Cards

If any of your cards are lost or stolen please call **0800 032 7075** or if you are calling from outside the UK, please call us on **+44 1442 422 929**. Lines are open 24 hours.

### **Dispute Resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### **Disabled Customers**

We offer a number of services such as statements in Braille or large print. Please contact us by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or textphone **0345 12 55 63** to let us know how we can serve you better.

**HSBC UK Bank plc**, registered in England and Wales number 09928412. Registered office 1 Centenary Square, Birmingham B1 1HQ. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under reference number 765112.

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